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Any references to CD, DVD, game discs, optical drives and related functionality, such as Autoplay or disc installation process, do not apply to software purchased via digital download.

INSTALLATION

Insert the installation disc of *Call of Duty 4: Modern Warfare* into your DVD drive. After a few seconds, the Autorun Menu will appear. Click **Install** to begin the installation process and follow the on-screen instructions. If the Autorun Menu does not appear, you may have Autorun disabled. Double click on the **My Computer** icon on your desktop. Open the DVD-ROM drive where the *Call of Duty® 4: Modern Warfare™* DVD is located. Double click on **Setup.exe** to launch the Installer. If you need more information, please consult the Help files.

ENTER KEY CODE

To install and run *Call of Duty 4: Modern Warfare*, you must have a valid Key Code. Your unique Key Code is located on the inside trayliner, opposite of the game disc. During installation, please enter the Key Code exactly as it appears on the insert inside the DVD jewel case. Keep your copy of the Key Code safe and private in case you need to reinstall the game in the future. No one from Activision or Infinity Ward will ever ask you for your Key Code. Never give your Key Code to anyone. If you lose your Key Code, you will not be issued another one.

Players with invalid Key Codes will not be permitted to join Multiplayer games, so be sure to enter the Key Code correctly as it appears on the back of the game manual.

LATEST INFORMATION

You will find the latest information about the game in the Readme file on the game disc. Select **Support** from the Autorun Menu, then select **Readme** to see this information. If you're having problems installing or playing the game, you'll also find Help files in the Support section of the Autorun Menu or in the Start Menu.

SINGLE PLAYER MENU

From this menu you can launch new campaigns, select a profile, resume games in progress, switch to the Multiplayer menu of *Call of Duty 4: Modern Warfare*, or access the configuration options.

New Game – Select this option to start a new campaign.

Mission Select – Start a new game from the beginning or play any mission that you currently have unlocked. After selecting your mission, choose your difficulty level from one of the options available.

Select Profile – You may select, create, or delete profiles from here.

Arcade Mode – This mode can be unlocked upon completion of the Single Player Campaign. You can then replay missions in a classic arcade style.

Controls – Choose this option to change your controller preferences, such as key layout, look sensitivity, and look inversion.

Options – Choose this to toggle auto-aim, subtitles, and crosshair. Use this to change graphic options as well.

Credits – View credits.

Multiplayer – Switches you to the Multiplayer Menu.

Quit – Select this to quit your current game.

SAVE SYSTEM

Call of Duty 4: Modern Warfare utilizes an automatic checkpoint save system to save your game progress. You may also choose to save your progress after each mission via the Victory screen.

IN-GAME DISPLAY

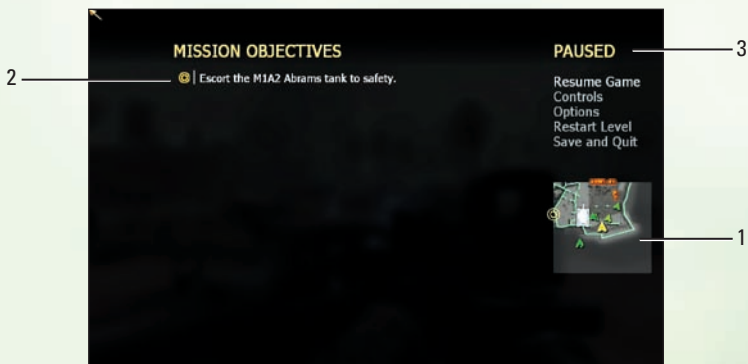


1. **Special Ability** – Displays available special abilities such as nightvision.
2. **Grenade Counter** – Displays your special grenade and frag grenade count.
3. **Ammo Counter** – Shows your ammo count.
4. **Grenade Indicator** – Shows the direction of a grenade in your proximity.
5. **Damage Indicator** – Red marker near center of the screen indicating which direction damage came from.
6. **Swap Weapons Icon** – Small icon near center of the screen indicating the ability to swap your current weapon with one that you're standing close to.
7. **Compass** – Displays the compass and current direction you are facing. Also indicates, via a yellow circle, your current objective location.
8. **Objective Text** – Text that appears on the upper left of the screen informing you of your current objective.

HEALTH SYSTEM

When you take damage, the screen starts to turn red, indicating the need to seek cover. You'll recover slowly if you don't take any more damage for a short time.

OBJECTIVE MENU



Green text means the objective has not been completed.

1. **Mini-map** – Shows the location of your allies (blue dots) and enemies (red dots), as well as the location of objectives (yellow circle).
2. **Objective Text** – Displays text indicating your current objective in the upper portion of the screen.
3. **Resume Game** – Exits the Pause menu and resumes gameplay. You can also change options, controls, restart level, or save and quit from here.

CONTROLS

Command	Default Button
W	Forward
S	Back
A	Left
D	Right
Q	Lean Left
E	Lean Right
SHIFT	Sprint
Left Mouse Button	Attack
Right Mouse Button	Aim Down Sight
V	Melee
N	Nightvision
5	Grenade Launcher
6	C4, UAV, Airstrike & Helicopter
7	Claymore
1	Next Weapon
2	Previous Weapon
Middle Mouse Button, G	Throw Frag Grenade
4	Throw Smoke, Flashbang Grenades
F	Activate
R	Reload Weapon
Tab Key	View Score
Space bar	Up Stance/Jump
CTRL Key	Go prone

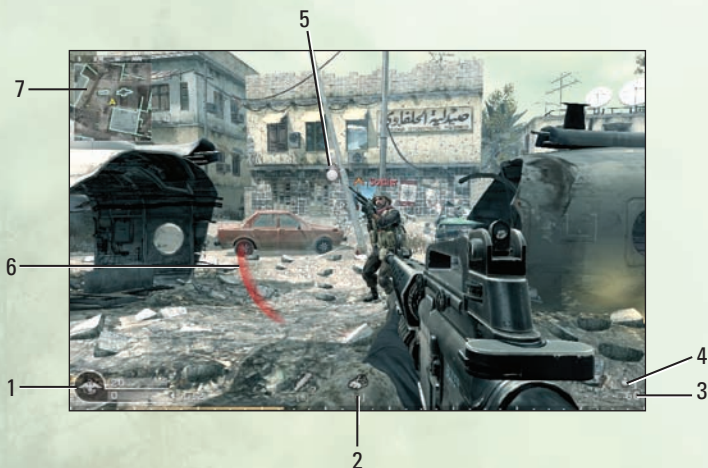
CONTROLS (CONTINUED)

Command	Default Button
C	Crouch
Pause Key	Pause
Esc Key	Menu
~	Bring Up Console
T	Multiplayer Text Chat
B	Multiplayer Quick Message
Y	Multiplayer Team Chat
Z	Multiplayer Voice Chat
F1	Multiplayer Vote Yes
F2	Multiplayer Vote No
F4	Multiplayer Scores
F12	Take a Screenshot

MULTIPLAYER

MAIN MENU

From this screen, you may choose to join a game, start a new server, select the profile you wish to use or create a class (when unlocked). You may also view your rank and the challenges you have unlocked, modify controls, change your options and view mods that you have acquired. In addition, you can go back to Single Player through this menu, or quit the game.



IN-GAME DISPLAY

1. **Score Counter** – Shows the current teams' score.
2. **Special Ability** – Displays available special abilities such as nightvision.
3. **Ammo Counter** – Shows your ammo count.
4. **Grenade Counter** – Displays your special grenade and frag grenade count.
5. **Grenade Indicator** – Shows the direction of a grenade in your proximity.
6. **Damage Indicator** – Red marker near center of the screen indicating which direction damage came from.
7. **Minimap** – Indicates the location of enemies and friendlies.

CREDITS

INFINITY WARD

Project Lead

JASON WEST

Engineering Leads

RICHARD BAKER
ROBERT FIELD
FRANCESCO GIGLIOTTI
EARL HAMMON, JR

Engineering

CHAD BARB
ALESSANDRO BARTOLUCCI
JON DAVIS
JOEL GOMPERT
JOHN HAGGERTY
JON SHIRING
JIESANG SONG
RAYME C VINSON
ANDREW WANG

Design Leads

TODD ALDERMAN
STEVE FUKUDA
MACKEY MCCANDLISH
ZIED RIEKE

Design and Scripting

ROGER ABRAHAMSSON
MOHAMMAD ALAVI
KEITH BELL
PRESTON GLENN
CHAD GRENIER
JAKE KEATING
JULIAN LUO
STEVE MASSEY
BRENT MCLEOD
JON PORTER
ALEXANDER ROYCEWICZ
NATHAN SILVERS
GEOFFREY SMITH

Art Director

RICHARD KRIEGLER

Technical Art Director

MICHAEL BOON

Art Leads

CHRIS CHERUBINI
JOEL EMSLIE
ROBERT GAINES

Art

BRAD ALLEN
PETER CHEN
JEFF HEATH

RYAN LASTIMOSA

OSCAR LOPEZ

HERBERT LOWIS

TAEHOON OH

SAMI ONUR

VELINDA PELAYO

RICHARD SMITH

THEERAPOL SRISUPHAN

TODD SUE

SOMPOM TANGCHUPONG

Animation Leads

MARK GRIGSBY

PAUL MESSERLY

Animation

CHANCE GLASCO

EMILY RULE

ZACH VOLKER

LEI WANG

Technical Animation Lead

ERIC PIERCE

Technical Animation

NEEL KAR

CHENG LOR

Audio Lead

MARK GANUS

Audio

CHRISSE ARYA

STEPHEN MILLER

LINDA ROSEMEIER

Written by

JESSE STERN, MOONSHINE INC.

Additional Writing

STEVE FUKUDA

Story by

TODD ALDERMAN

STEVE FUKUDA

MACKEY MCCANDLISH

ZIED RIEKE

JESSE STERN

JASON WEST

Studio Heads

GRANT COLLIER

JASON WEST

VINCE ZAMPPELLA

Producer

MARK RUBIN

Associate Producer

PETE BLUMEL

Office Manager

JANICE TURNER

Human Resources Generalist

KRISTIN COTTERELL

Executive Assistant

NICOLE SCATES

Administrative Assistant

CARLY GILLIS

Community Relations Manager

ROBERT BOWLING

Information Technology Lead

BRYAN KUHN

Information Technology

DREW MCCOY

ALEXANDER SHARRIGAN

Quality Assurance Leads

JEMUEL GARNETT

ED HARMER

JUSTIN HARRIS

Quality Assurance

BRYAN ANKER

ADRIENNE ARRASMITH

ESTEVAN BECERRA

REILLY CAMPBELL

DIMITRI DEL CASTILLO

SHAMENE CHILDRESS

WILLIAM CHO

RICHARD GARCIA

DANIEL GERMANN

EVAN HATCH

TAN LA

RENE LARA

STEVE LOUIS

ALEX MEJIA

MATT MILLER

CHRISTIAN MURILLO

GAVIN NIEBEL

NORMAN OVANDO

JUAN RAMIREZ

ROBERT RITER

BRIAN ROYCEWICZ

TRISTEN SAKURADA

KEANE TANOUYE

JASON TOM

MAX VO

BRANDON WILLIS

Interns

MICHAEL ANDERSON
JASON BOESCH
ARTURO CABALLERO
DERRIC EADY
DANIEL EDWARDS
ALDRIC SAUCIER

Voice Talent

BILLY MURRAY
CRAIG FAIRBRASS
DAVID SOBOLOV
MARK GRIGSBY
ZACH HANKS
FRED TOMA
EUGENE LAZAREB

Additional Voice Talent

GABRIEL AL-RAJHI
SARKIS ALBERT
DESMOND ASKEW
DAVID NEIL BLACK
MARCUS COLOMA
MICHAEL CUDLITZ
GREG ELLIS
GIDEON EMERY
JOSH GILMAN
MICHAEL GOUGH
ANNA GRAVES
SVEN HOLMBERG
MARK IVANIR
QUENTIN JONES
ARMANDO VALDES-KENNEDY
BORIS KIEVSKY
RJ KNOLL
KRISTOF KONRAD
DAVE MALLOW
JORDAN MARDER
SAM SAKO
HARRY VAN GORKUM

Models

MUNEER ABDELHADI
MOHAMMAD ALAVI
JESUS ANGUIANO
CHAD BAKKE
PETER CHEN
KEVIN COLLINS
HUGH DALY
DERRIC EADY
SUREN GAZARYAN
CHAD GRENIER
MARK GRIGSBY
JUSTIN HARRIS
CLIVE HAWKINS
STEVEN JONES

DAVID KLEC
JOSHUA LACROSSE
RYAN LASTIMOSA
JAMES LITTLEJOHN
MACKEY MCCANDLISH
TOM MINDER
SAMI ONUR
VELINDA PELAYO
MARTIN RESOAGLI
ZIED RIEKE
ALEXANDER ROYCEWICZ
JOSE RUBEN AGUILAR, JR
GEOFFREY SMITH
TODD SUE
EID TOLBA
ZACH VOLKER
JASON WEST
HENRY YORK

Original Score Theme by
HARRY GREGSON-WILLIAMS

Produced by
HARRY GREGSON-WILLIAMS

Music by
STEPHEN BARTON

Score Supervisor
ALLISON WRIGHT CLARK

Ambient Music Design
MEL WESSON

Score Performed by
THE LONDON
SESSION ORCHESTRA

Scoring Engineer
JONATHAN ALLEN

Scoring Mixer
MALCOLM LUKER

ProTools Engineers
JAMIE LUKER
SCRAP MARSHALL

Orchestra Contractors
ISOBEL GRIFFITHS
CHARLOTTE MATTHEWS
TODD STANTON

Orchestrations by
DAVID BUCKLEY
STEPHEN BARTON
LADD MCINTOSH
HALLI CAUTHERY

Copyists
ANN MILLER
TED MILLER

String Overdubs by
THE CZECH
PHILHARMONIC ORCHESTRA

Artistic Director
PAVEL PRANTL

Guitars
COSTA KOTSELAS
PETER DISTEFANO
JOHN PARRICELLI
TOBY CHU

Electric Violin
HUGH MARSH

Oud, Bouzouki
STUART HALL

Hurdy Gurdy
NICHOLAS PERRY

Horn Solos
RICHARD WATKINS

Percussion
FRANK RICOTTI
GARY KETTEL
PAUL CLARVIS

Score Recorded at
ABBEY ROAD STUDIOS

Music Mixed at
BLUE ROOM, LOS ANGELES, CA

Military Technical Advisors
LT COL HANK KEIRSEY
US ARMY (RET.)
MAJ KEVIN COLLINS
USMC (RET.)

EMILIO CUESTA USMC
SGT MAJ JAMES DEVER –
1 FORCE, INC
M SGT TOM MINDER –
1 FORCE, INC

Sound Effects Recording
JOHN FASAL

Video Editing
PETE BLUMEL
DREW MCCOY

Additional Design and Scripting
BRIAN GILMAN

Additional Art
ANDREW CLARK
JAVIER OJEDA
JIWON SON

Translations

APPLIED LANGUAGES
WORLD LINGO
UNIQUE ARTISTS

Weapon Armorers and Range
GIBBONS, LTD
LONG MOUNTAIN OUTFITTERS
BOB MAUPIN RANCH

Additional Art Provided by
THE ANT FARM

Producer
SCOTT CARSON

Senior Editor
SCOTT COOKSON

Associate Producer
SETH HENDRIX

Executive Creative Directors
LISA RIZNIKOVE
ROB TROY

Voice Recording Facilities
Provided by
PCB Productions, Encino, CA
Side-UK, London, UK

**Voice Direction/
Dialog Engineering**
KEITH AREM

Additional Dialog Engineering
ANT HALES

Additional Voice Direction
STEVE FUKUDA
MACKEY MCCANDLISH

Motion Capture Provided by
Neversoft Entertainment

Motion Capture Lead
KRISTINA ADELMAYER

Motion Capture Technicians
KRISTIN GALLAGHER
JEFF SWENTY

Motion Capture Intern
JORGE LOPEZ

Stunt Action Designed by
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Stunt Coordinator
DANNY HERNANDEZ

Stunts/Motion Capture Actors
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DANNY HERNANDEZ
ALLEN JO

DAVID LEITCH
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DARKNESS

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Additional Audio Engineering
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AND MOTHER MARYANNE

BABY LUKE SMITH AND
MOTHER LISA

BABY JOHN GALT WEST (JACK)
AND MOTHER ADRIANA

BABY COURTNEY ZAMPELLA
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USMC 1ST TANK BATTALION

MARINE LIGHT ATTACK
HELICOPTER SQUADRON 775

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LARRY ZENG

**ACTIVISION
STUDIOS****Producer**

SAM NOURIANI

Associate Producers

DEREK RACCA

NEVEN DRAVINSKI

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RHETT CHASSERAU

VINCENT FENNEL

ANDREW HOFFACKER

Production Tester

WINYAN JAMES

Production Intern

JACOB THOMPSON

Executive Producer

MARCUS IREMONGER

Vice President, Production

STEVE ACKRICH

THAINE LYMAN

Global Brand Management**Senior Brand Manager**

TABITHA HAYES

Associate Brand Manager

JON DELODDER

Marketing Associate

MIKE RUDIN

Director of Global**Brand Management**

TOM SILK

Public Relations

Senior PR Manager

MIKE MANTARRO

Senior Publicist

KATHY BRICAUD

Junior Publicist

ROBERT TAYLOR

Senior PR Director

MICHELLE SCHRODER

European PR Director

TIM PONTING

Step 3

NEIL WOOD

JON LENAWAY

WIEBKE HESS

Central Localizations

Director of Production

Services – Europe

BARRY KEHOE

Senior Localization

Project Manager

FIONA EBBS

Localization Consultant

STEPHANIE O'MALLEY DEMING

Localization Coordinator

CHRIS OSBERG

Localization Engineer

PHIL COUNIHAN

Brand Manager, Europe

STEFAN SEIDEL

Localization Tools & Support

Provided by

XLOC INC.

Marketing

Communications

Vice President of

Marketing Communications

DENISE WALSH

Director of

Marketing Communications

SUSAN HALLOCK

Marketing

Communications Manager

KAREN STARR

Marketing

Communications Coordinator

KRISTINA M. JOLLY

Business and Legal Affairs

Director, Government and

Legislative Affairs

PHIL TERZIAN

Transactional Attorney

TRAVIS STANSBURY

Senior Paralegal

KAP KANG

Operations and Studio Planning

Senior Director of

Production Services

SUZAN RUDE

Central Tech

Senior Manger

Central Technology

ED CLUNE

Technical Director

PAT GRIFFITH

Senior Director, Technology

JOHN BOJORQUEZ

Central Audio

Director, Central Audio

ADAM LEVENSON

Music Department

Worldwide Executive of Music

TIM RILEY

Music Supervisor

BRANDON YOUNG

SCOTT MCDANIEL

Music Department Coordinator

JONATHAN BODELL

"Church"

Performed by Sean Price

Written by Sean Price

Jahman Bush, M. Elissen

T. Flaaten

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"National Anthem of the USSR"

Performed by the Red Army

Choir

Written by Anatolij N. Alexandrov

Published by G. Schirmer

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"Rescued!"

Written by Abraham Lass

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"Deep and Hard"

Written by Mark Grigsby

Performed by Mark Grigsby

Mixed by Stephen Miller

Finance

Manager Controller

JASON DALBOTTEN

Finance Manager

HARJINDER SINGH

Finance Analyst

ADRIAN GOMEZ

Activision Special Thanks

MIKE GRIFFITH

ROBIN KAMINSKY

BRIAN WARD, DAVE STOHL

STEVE PEARCE, WILL KASSOY

DUSTY WELCH

LAIRD MALAMED

NOAH HELLER, GEOFF CARROLL

SASHA GROSS, JEN FOX

MARCHELE HARDIN

JB SPISSO, RIC ROMERO

Quality Assurance

Lead, QA Functionality

ERIK MELEN

MARIO HERNANDEZ

Senior Lead, QA Functionality

EVAN BUNTON

Manager, QA Functionality

GLENN VISTANTE

Manager, QA

IGOR KRINITSKIY

Floor Leads, QA Functionality

VICTOR DURLING

CHAD SCHMIDT

PETER VON OY

QA Database Administrator

RICH PEARSON, CHRIS

SHANLEY

QA Test Team

DANIEL ALFARO, JEFF ROPER

PEDRO RODRIGUEZ

CHRISTOPHER CODDING

STEVE ARAUJO, DAN ROHAN

ERIC CHEVEZ, JON EARNEST
CARSON KEENE
JONATHAN HAMNER
SPENCER SHERMAN
CHRIS WOLF, SHAWN HESTLEY
MATTHEW RICHARDSON
BRIAN PUSCHELL
JORDAN BONDHUS
ISAAC FISCHER, JOHN VINSON
ERIC GOLDIN
STEFFEN BOEHME
BRYAN CHAMCHOUM
MIKE GENADRY, NATE KINNEY
SHON GRAY
JONATHAN SANCHEZ
MOISES ZET, JULIO MEDINA
RYAN CHANN, JASON VEGA
JOHN RIGGS, ERNIE RITTACCO
HOWARD RODELO
JASON RALYA
BRIAN WILLIAMS
BYRON WEDDERBURN
CHRISTOPHER SIAPERAS
GIOVANNI FUNES
JEREMY SMITH
CRYSTAL PUSCHELL
MARVIN RIVERA
ANTHONY SEALES
DILLON CHANCE, ERIC CHEVEZ
MICHAEL STEFFAN
ROSS YANCEY, JUSTIN REID
DAVID PARKER, RYAN DEAL
HEATHER RIVERA
RODOLFO ORTEGA
BYRON TAYLOR, MIKE AZAMI
DEMETRIUS HOSTON
JUSTIN SCHUBER, DEVIN GEE
MARC GOGOSHIAN
JULIAN NAYDICHEV
ADRIAN PEREZ, GREG ZHENG
MICHAEL LOYD
DEVIN MCGOWAN
KENNETH OLIPHANT
JESSE RIOS
MICHAEL SANCHEZ
JASON STRAUMAN, ROBERT YI
STEVEN THEANTANOO
TOMMY HOOPER, MIKE COOK
IAN BOUCHILLON
DAN MORTENSON, DAN GRANT
MIKE PICKARD
BRANDON GUTHRIE
IAN JOHNSTON

Night Shift Lead
QA Functionality
BARO JUNG

Night Shift Project Lead
TOM CHUA

Night Shift Senior Lead
QA Functionality
PAUL COLBERT

Night Shift Manager
QA Functionality
ADAM HEARTSFIELD

Night Shift Floor Leads
QA Functionality
JAY MENCONI, ELIAS JIMENEZ
JULIUS HIPOLITO

Night Shift QA Test Team
JEFF MITCHELL
KEVIN ARREAGA
GERALD BECKER, JIMMY YANG
TIFFANY BEH-JOHN ASGHARY
RANDALL HERMAN
JIMMIE POTTS, AARON SMITH
NIYA GREEN, DENNIS SOH
ANDREW JONES
JORGE VALLADARES
BENJAMIN BARBER
ARON SCHOOLING
DIDIER BENITZ
NICHOLAS SARDO
KARL GALBERT, WILLIS KEMP
JONATHAN ANDRY
ELMER DELEON
KORNELIA TAKACS
MIKE CHAJA
D'ANDRE BROWNING
SEAN SHEA-CLARK

TRG Senior Manager
CHRISTOPHER WILSON

TRG Submissions Lead
DAN NICHOLS

TRG Platform Lead
MARC VILLENEUVA

TRG Project Lead
JOAQUIN MEZA

CRG Project Lead
JEF SEDIVY

TRG Floor Lead
TEAK HOLLEY
DAVID WILKINSON
JARED BACA

TRG Testers
WILLIAM CAMACHO
PISOTH CHHAM, JASON GARZA
MARTIN QUINN
CHRISTIAN HAILE, ALEX HIRSCH
JAMES ROSE
RHONDA RAMIREZ
MARK RUZICKA, JACOB ZWIRN

TRG Platform Lead
KYLE CAREY

TRG Project Lead
JASON HARRIS

TRG Floor Lead
TOMO SHIKAMI
JON SHELTMIRE
KEITH KODAMA

TRG Testers
COLIN KAWAKAMI
KIRT SANCHEZ, ADAM AZAMI
SCOTT BORAKOVE
RYAN MCCULLOUGH
MELVIN ALLEN, EDGAR SUNGA
JOHN MCCURRY
BENJAMIN ABEL
BRYAN BERRI, BRIAN BAKER

Lead, Multiplayer Lab
GARRET OSHIRO

Multiplayer Lab Test Team
Leonard Rodriguez
(Acting Floor Lead)
Michael Thomsen
(Acting Floor Lead)
MATT RYAN, DOV CARSON
JESSIE JONES, MIKE ASHTON
MATTHEW FAWBUSH
JONATHAN SADKA
MARIO IBARRA
KAGAN MAEVERS
JAEMIN KANG
ARMOND GOODIN
JAN ERICKSON
LUKE LOUDERBACK
FRANCO FERNANDO, BRAIN LAY

Assisted Network Lab
SEAN OLSEN

Lead, Network Lab
FRANCIS JIMENEZ

Senior Lead, Network Lab
CHRIS KEIM

Compatibility Testers

KEITH WEBER
WILLIAM WHALEY
BRANDON GILBRECH
MIKE SALWET
DAMON COLLAZO

Compatibility Specialist
JON AN**Senior Compatibility Lead**
NEAL BARIZO**Lead, Compatibility**
CHRIS NEAL**Manager, QA Localizations**
DAVID HICKEY**QA Localization Lead**
CONOR HARLOW**QA Localization Testers**
CLÉMENT PRIM, HUGO BELLET
JACK O'HARA, CHRISTIAN HELD

CHRISTOPHE GEVERT
DENNIS STIFFEL
FRANZ HEINRICH
ADRIAN ECHEGOYEN
CARLOS MARTIN CHIRINO
DANIEL GARCIA
JORGE FERNANDEZ
ANDREA APRILE
DANIELE CELEGHIN
IGNAZIO IVAN VIRGILIO
SANDRO ARAFA

Burn Room Coordinator
JOULE MIDDLETON**Burn Room Staff**

DANNY FENG, KAI HSU
SEAN KIM

Manager CS/QA Technology
INDRA YEE**Senior Lead, QA MIS**
DAVE GARCIA-GOMEZ**QA MIS Technicians**
TEDDY HWANG
LAWRENCE WEI
JEREMY TORRES
BRIAN MARTIN**Equipment Coordinators, QA-
MIS**

KARLENE BROWN, LONG LE

Project Lead, Database Group
JEREMY RICHARD**Floor Lead, Database Group**
KELLY HUFFINE**Database Group Administrators**
JACOB PORTER
TIMOTHY TOLEDO, GEOFF
OLSEN**Staffing Supervisor**
JENNIFER VITIELLO**QA Operations Coordinator**
JEREMY SHORTELL**Manager, Resource
Administration**
NADINE THEUZILLOT**Administrative Assistant**
NIKKI GUILOTE**Staffing Assistant**
LORI LORENZO**Volt On-site Program Manager**
RACHEL OVERTON**Volt On-site Program
Coordinator**
AILEEN GALEAS**Customer Support Managers**
GARY BOLDUC – Phone Support
MICHAEL HILL – E-mail Support**Director, QA Functionality**
MARILENA RIXFORD**Director, Technical
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Release Note: For the latest Customer Support information in your country or territory, click [here](#), and select Contact.

Any references to CD, DVD, game discs, optical drives and related functionality, such as Autoplay or disc installation process, do not apply to software purchased via digital download.

Customer Support

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3. Your computer's processor type and speed (e.g. Pentium 4 2.4GHZ, Athlon XP 3000, etc...)
4. Amount of RAM
5. Make and model of your video and sound cards (e.g. Radeon 9800 Pro, Creative Sound Blaster Audigy 2, etc...)
6. Make and model of your CD-ROM or DVD-ROM drive (e.g. Samsung SC-140)
7. Operating system

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Internet:

<http://www.activision.com/support>

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World Wide Customer Support:

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TECHNICAL SUPPORT IN AUSTRALIA

In Australia, for Technical Support, Hints and Tips, please call 1902 263 555.
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Support clients

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Un testeur-joueur pourra aussi répondre à toutes vos questions et vous guider dans vos quêtes et aventures (réponse personnalisée sous 24 h, jours ouvrés).

*Tarif en vigueur au 01/04/00, pour la France métropolitaine : 0,34 euros/min © 2002 CPP.

** Uniquement sur notre site Web.

Hotline Technique

0825 15 00 24* ou par e-mail: activisionsav@loisir.net

* Quelque soit l'origine de l'appel : 0,15 euros/min TTC © 2002 CPP RCS B 395 093 172

Horaires : du lundi au vendredi de 16 heures à 19 heures.

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KUNDENDIENST FÜR DEUTSCHLAND, ÖSTERREICH UND DIE DEUTSCHSPRACHIGE SCHWEIZ

Unsere Technische Supporthotline ist Montag bis Samstag für Ihre technischen Fragen zum Spiel da. Bitte halten Sie bei Problemen mit dem Spiel oder seiner Installation auf Ihrem PC auf jeden Fall alle wichtigen Informationen parat, vor allem bei PC-Problemen ist eine Analyse nur mit genauen Informationen Ihres PCs möglich, da es hunderte verschiedener Konfigurationen gibt.

Helfen Sie uns daher bitte vor Ihrem Anruf!

Sie werden von unseren Mitarbeitern nach diversen Systemkomponenten gefragt, die sie am einfachsten im Überblick haben, wenn Sie folgendes machen:

Im "Start"-Menü gehen Sie auf den Menüpunkt "Ausführen".

Im nun erscheinenden Fenster tippen Sie "dxdiag" (ohne die Anführungszeichen) ein.

Es öffnet sich nun das Diagnoseprogramm von DirectX. In diesem Fenster klicken sie nachdem der Prüfungsprozess (blauer Balken rechts unten) ganz abgeschlossen ist auf "Alle Informationen speichern..." (3. Button von links). Es wird eine Textdatei generiert, die alle wichtigen System- und Treiberinformationen enthält.

Speichern Sie diese am besten auf Ihrem Desktop ab, damit sie während des Gesprächs alle Informationen für unsere Servicemitarbeiter parat haben.

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Bitte wenden Sie sich bei technischen Problemen an folgende Emailadresse: service@activision-support.de

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Ogni riferimento a CD, DVD, dischi di gioco, unità ottiche e connesse funzionalità, come Autoplay o il processo di installazione del disco, non è relativo al software acquistato tramite download digitale.

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Servizi on-line con forum Activision, e-mail e librerie di supporto

- Internet: <http://www.activision.com/support>

ASSISTENZA TECNICA CLIENTI IN EUROPA

Per ottenere assistenza tecnica si può contattare Activision in Gran Bretagna al numero +44 (0)870 241 2148 negli orari 08.00 - 19.00 (ora locale) da lunedì a venerdì, il sabato dalle 08.00 alle 17.00. Sono esclusi i giorni festivi.

IN ITALIA

Qualora abbiate riscontrato dei problemi nell'utilizzo del prodotto, o un difetto dello stesso, vi invitiamo a rivolgervi al rivenditore presso il quale avete acquistato il prodotto ovvero al servizio assistenza clienti qui oltre identifi cato, come previsto dal D. Lgs . 6 Settembre 2005 n . 206 e sue successive modifi cazioni.

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Telefonicamente al numero: **+39 02 58110093** (tariffazioni locali applicate e piano tariffario personale)

Tramite E-Mail all'indirizzo: assistenza@activision.com

Si ricorda che questo servizio è esclusivamente inerente all'assistenza tecnica, non potranno quindi essere forniti trucchi e/o soluzioni.

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Cualquier referencia a CD, DVD, discos de juego, unidades de disco óptico o funciones como la reproducción automática o el proceso de instalación desde un disco carece de relevancia para el software adquirido a través de una descarga digital.

Asistencia Técnica: America Latina

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DISTRIBUIDORA GAMEXPRESS S.A. de C.V.
Centro de Servicio Moshinet
Lateral de la Carretera México-Toluca No. 1235,
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Delegación: Cuajimalpa, México D.F. CP. 05300

Telephone: 52 92 76 37,
Fax: 52 92 71 46
Number 01 800: 01 800 714 74 27
Mail Address: suporte@gameexpress.vg

BRAZIL

ELECTRONIC ARTS LTDA BRAZIL
TELEPHONE: (011) 3046-3707 - Solicitar soporte técnico
FAX: (011) 3046-3719 - Enviar A/C soporte técnico
INTERNET: suporte3@ea.com
How to contact us:
Electronic Arts Ltda
Tel (011) 3046-3700
Fax : (011) 3046-3719 - to customer support
Internet : suporte3@ea.com

ARGENTINA

Tele Opcion
Av. Roque Saenz Peña 811 Piso 4 "E" - Buenos Aires - Argentina
Hot Line (54) 11 - 4326-7752
suporte@teleopcion.com

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North America

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Please ensure that your computer system meets the minimum system requirements that are listed on the back of the game case. Our Customer Support representatives will not be able to help customers whose computers do not meet the requirements. So that we can better help you, please have the following information ready:

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- Make and model of your video and sound cards (e.g. Radeon 9800 Pro, Creative Sound Blaster Audigy 2, etc...)
- Make and model of your CD-ROM or DVD-ROM drive (e.g. Samsung SC-140)
- Operating system

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If you cannot find an answer to your issue you can submit a question/incident to us using the online support form. A response may take anywhere from 24-72 hours depending on the volume of messages we receive and the nature of your problem. During the first few weeks of a game release and during holiday seasons the response time may take a little longer.

NOTE: Internet support is handled in English only.

NOTE: The multiplayer components of Activision games are handled only through internet support.

Phone: (310) 255-2050

You can call our 24-hour voice-mail system for answers to our most frequently asked questions at the above number. Contact a Customer Support Representative at the same number between the hours of 9:00 am and 5:00 pm (Pacific Time), Monday through Friday, except holidays. When calling please make sure you are in front of your computer with the power on and have all the necessary information as listed above at hand.

Please do not send any game returns directly to Activision without first contacting Customer Support. It is our policy that game returns/refunds must be dealt with by the retailer or online site where you purchased the product. Please see the Limited Warranty contained within our Software License Agreement for warranty replacements.

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Servicio de Atención al Cliente: España

Si experimentas algún problema técnico con este juego o necesitas alguna ayuda o pista, no dudes en ponerte en contacto con nosotros en:

NEXIUM

Complejo Empresarial IMCE – Edificio B
C/ Enrique Granados, 6
28223 Pozuelo de Alarcón – Madrid
Telf/Fax: 902.366.870
Email: activision@nexiumcs.com

Nuestro horario es de lunes a viernes de 9:00 a 14:00 horas y de 15:00 a 18:00 horas.

Coste de establecimiento de llamada 0,083 €. Coste de llamada por minuto de 0,067 €. Tanto el coste de establecimiento de llamada como el coste de llamada por minuto pueden estar sujetos a pequeñas variaciones dependiendo del operador de telefonía fija o móvil desde el que efectúe la llamada o según las ofertas que pueda tener contratadas con su proveedor de telefonía. Para cualquier duda, por favor, aconsejamos que consulte con su compañía habitual de telefonía, tanto fija como móvil.

Asimismo, si lo prefieres, para cualquier problema técnico, pistas o trucos sobre uno de nuestros juegos, envía un correo electrónico a activision@nexiumcs.com
No olvides indicar en qué consiste el problema y la versión o plataforma del juego. Cuantos más detalles nos des, mayor podremos ayudarte.

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UK and Europe

Customer Support

Before contacting customer support, please consult the technical help file. It contains the answers to some of our most frequently asked questions and may quickly and easily provide a solution to your difficulty. If after reviewing the technical help file you are still experiencing problems, please feel free to contact us through any of the online services listed.

In order to assist us when dealing with your difficulty, please have the following information ready when you call or attach it to your question/incident when using our online support form.

1. Complete product title.
2. Exact error message reported (if any) and a brief description of the problem.
3. A copy of your Direct X Diagnostics report. To access this go to Start → Run and type dxdiag c:\dxdiag.txt and press ENTER. The report will be found in your My Computer C: drive.

If you are experiencing difficulty with the multiplayer or online portion of the product, please assist us by having the following additional information ready when you call.

If you are using a modem:

1. What kind of modem is on each end (brand, model, speed, internal or external)?
2. Do you have more than one modem?
3. On which port is each configured?
4. Does Hyperterminal (or any other terminal program) work with your modem? This is an easy way to test whether or not your modem is configured correctly.
5. At what speed are you connecting?
6. Have you made sure data compression, error detection, and flow control is turned OFF? Refer to your modem's manual to do this.

If using an external modem:

1. What kind of serial card is being used?
2. Do you have a seven-wire serial cable?

If you are on a LAN:

1. Can you see other computers on the network?
2. What is your network configuration?
3. What brand of network card do you have?
4. What network software are you running? What version number?

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Phone Support

For any other issues not covered by our web or email support, you can contact Activision's phone support in the UK on + 44 (0)870 241 2148 between the hours of 9.00am and 5.00pm (UK time) Monday to Friday with the exception of holidays. Local rates apply.

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How to contact us:
Electronic Arts Ltda
Tel (011) 3046-3700
Fax : (011) 3046-3719 - to customer support
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3. What brand of network card do you have?
4. What network software are you running? What version number?

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